

## ShareTech Product Services Termination Announcement

**L2TP VPN services for the new version of MAC(OS13) and IPHONE(IOS14) will be terminated on UTM UR series since 2021.**

Issuing Date: June 2nd, 2021

L2TP VPN services on old UR series models for the new versions of MAC(OS13) and IPHONE(IOS14) will be terminated. ShareTech Information Co., Ltd. will no longer provide updates and modification. We suggest that customers adopt SSL VPN or change to a new model.

The list of UR series old model is as follows :

<b>Firmware version 2 Series</b>	<b>Firmware version 7 Series</b>
Hi Guard Pro	UR- 500
UR- 955	UR- 500 S
UR- 958	UR- 500 A
UR- 959	UR- 700
UR- 900	UR- 710
UR- 910	UR- 712
UR- 915	UR- 720
UR- 918	UR- 730
UR- 930	UR- 735
UR- 935	UR- 750
UR- 938	UR- 760
	UR- 760 F

If you have any questions about our products, please do not hesitate to contact your sales representative.

For technical support, please submit your request to [help@sharetech.com.tw](mailto:help@sharetech.com.tw).