



Software License and Database Update Policy Notice

Dear Valued Customer,

To ensure consistency in license management, we hereby announce the following two important licensing policies. Please review your current license status to maintain proper system operation and security.

1. Feature Package License Validity Must Not Exceed Software License Period

The software license serves as the foundational authorization for system operation. The validity period of all feature packages must fall within the effective period of the software license.

Example:

If your ShareTechMail software license is valid until **April 30, 2026**, the expiration date of feature packages such as AI Spam **must not extend beyond April 30, 2026** (e.g., it cannot be extended to May 31, 2026).

2. Signature Database Updates Require a Valid Software License

Starting from the versions listed below, if the software license has expired, updates for all signature databases—including firmware, antivirus, Sandstorm, and link filter databases—will be suspended.

Product Name	Applicable Starting Version
ShareTechMail	3.1.5
ShareTechMA	7.0.5.0
ShareTechUTM	9.0.3

Thank you for your continued support and understanding.

ShareTech Information Co., Ltd.

April 2, 2026