



Software License and Trial Policy Update

Dear Valued Customer,

Thank you for your longstanding care and support for ShareTech. To ensure that you can maintain the best level of protection and operational performance, we have adjusted the relevant regulations for “**software licensing**” and “**software trial.**” These changes will take effect starting **July 1, 2026.**

1. Software License

(1). Software license grace period

The grace period will be set to **60 days** after the “software license expiration.” For example, if your license period expires on July 1, 2026, then the grace period will be from July 2, 2026 to September 1, 2026.

If you are an existing software license customer and you “**do not renew the license before July 1, 2026,**” the system will set the grace period expiration date to September 1, 2026 (this does not apply if your original contract has already committed to a perpetual license).

(2). Impact after grace period

ShareTechUTM: The management interface will be restricted to the license page, and all connections routed through the firewall will be prohibited.

ShareTechMail / ShareTechMA: The management interface will be restricted to the license page. Webmail will also be unable to log in. The system will remove the domains, resulting in inability to send or receive emails.

(3). Tech support

Once the “software license expires,” customer service or technical support will no longer be provided. Please contact our sales team to renew.

(4). Reminder to renew early

To avoid affecting your business operations, we strongly urge you to complete

renewal before the “software license expiration.” Please do not wait until the end of the grace period to handle it.

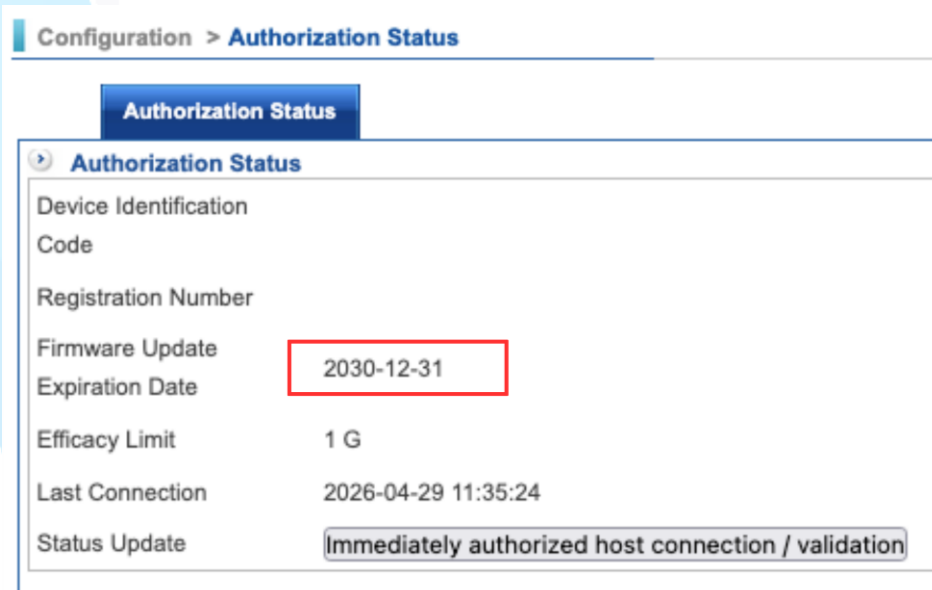
2. Software Trial

(1). New trial policy

The trial version will default to only 1 day of functional trial. If you need a 1-month trial, please contact the sales team to help enable the trial license.

If you are unsure of your software license validity, the **[Firmware Update Expiration Date] / [Update expiration date]** in the management interfaces indicate your license validity.

- For ShareTechUTM, please go to [Configuration > Authorization Status].

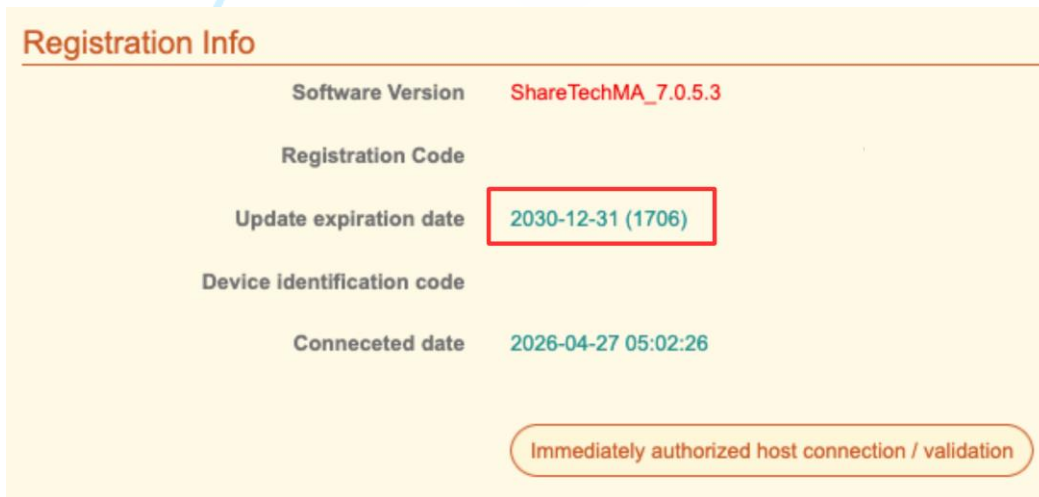


- For ShareTechMail, please go to [Mail Server > License Management].

Registration Code	Setup
Software Version	ShareTechMail_3.1.5.3 - ext4
Registration Code	
Update expiration date	2030-12-31 (1706)
Device identification code	
Connected date	2026-04-26 00:05:29
No.	

Immediately authorized host connection / validation

- For ShareTechMA, please go to [Device Setting > License Management]



If you have any questions about the above announcement or need to confirm your current license status and renewal options, please feel free to contact our sales team at any time. We will be delighted to serve you.

ShareTech Information Co., Ltd.

April 30, 2026

